

Hannah Jones
Employee
541661

[Employee-related decision Date: 30 October 2020](#)

Decision - Employee-related decision

Outcome: Control of non-qualified staff (Section 43 / Section 99 order)

Outcome date: 30 October 2020

Published date: 30 November 2020

Firm details

Firm or organisation at time of matters giving rise to outcome

Name: Proximo Legal Services Limited

Address(es): Rotary House Chantry Court Sovereign Way Chester CH1 4QN

Firm ID: 591916

Outcome details

This outcome was reached by SRA decision.

Decision details

Disqualification order pursuant to section 99 of the Legal Services Act 2007.

Reasons/basis

Hannah Louise Jones, who is not a solicitor, was employed as a paralegal by Proximo Legal Services Limited at Rotary House, Chantry Court, Sovereign Way, Chester CH1 4QN between 7 November 2016 and 28 February 2019 when she was dismissed.

It was found that Miss Jones:

1. Between November 2017 and November 2108 provided misleading and inaccurate information to clients regarding the progress of their personal injury claims. The above conduct breached principles 2 and 6 of the SRA Principles 2011.

2. A finding of dishonesty was made against Miss Jones and she was made subject to a disqualification order pursuant to section 99 of the Legal Services Act 2007. This order prevents her from holding any of the following roles in a licensed body:
 - Head of Legal Practice.
 - Head of Finance and Administration.
 - A manager
 - An employee.

She was also directed to pay costs of £600

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