

Our consumer protection review: have your say

19 February 2024

We have launched a review of our overall approach to protecting consumers when they use a regulated law firm.

This is in response to significant changes we are seeing in the legal landscape and its associated risks. We have seen a large increase in the number of firms we have had to step-in and close down to protect clients – twice as many last year compared to the year before.

In this webinar, we will explain more about why we are doing this review and its aims.

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[<https://www.sra.org.uk/globalassets/documents/sra/news/events/2024/protecting-the-public-our-consumer-protection-review.pptx?version=4920af>]

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Resources

- Protecting the public: our consumer protection review
[<https://www.sra.org.uk/sra/consultations/discussion-papers/consumer-protection-review/>]
- Consumer protection review [https://www.sra.org.uk/home/hot-topics/consumer-protection-review/]