

## Look out for our logo

Is the law firm you plan to use genuine and regulated by us? If you see our clickable logo on their website, this tells you some important things:

- The firm is regulated by us and follows our rules.
- The firm is what it says it is. You can check this by clicking on the logo.

It also tells you the firm's clients are protected if things go wrong:

- The firm has professional insurance.
- You can complain to us and the Legal Ombudsman if you are not happy.
- We could help get missing documents and money back.

**Learn more about our logo – watch our short video**

### ***Look for our clickable logo***

Different options might be right for you when shopping around for legal help. Our logo could help you choose, because only law firms we regulate can put it on their website.

So you can expect them to:

- keep your money safe
- follow our rules

If this matters to you, look out for this logo.

### ***You might also find these pages useful***

Learn how much you will pay [<https://www.sra.org.uk/consumers/choosing/price-advice/>]

Understand your right to complain [<https://www.sra.org.uk/consumers/instructing/your-right-to-complain/>]